

For Life Warranty Terms and Conditions

The customer must register the original order with Tableware Solutions within 30 days of purchase for the warranty to be valid. Tableware Solutions reserves the right to have this excluded from Group Negotiated Contract Terms.

Period of coverage: Items are covered from the invoice date of the original order throughout the item's lifetime use.

Items covered: The Tableware Solutions *For Life* Warranty warrants our brands of Pure White, Anton Black, Bone China, Continental and Porvasal products.

Registration: The (attached) warranty registration form must be completed within 30 days of purchase to cover items under the Tableware Solutions *For Life* Warranty.

Terms: Should the item covered by the edge-chip during its service life then the item will be replaced as long as the conditions are met. The Tableware Solutions *For Life* warranty applies when the product has been used under normal food service* conditions and is limited to refrigeration, serving, conveyance, washing and secure storage. Usage must comply with the Tableware Solutions Care Instructions included in the current catalogue.

The Tableware Solutions *For Life* warranty does not cover other types of breakage or abuse. Tableware Solutions retains sole discretion over *For Life* warranty claims.

Pure White, Anton Black, Bone China:

As we reinforce the edges of our flat round plates in these casually priced collections, we are able to assure your investment *For Life* and support it with an Edge Chipping Warranty on all flat round plates for the first 3 years of your purchase.

Continental:

Continental is the strongest ceramic body that we promote. Reinforcing the value of this collection allows us to warranty the entire collection against edge chipping *For Life*.

Porvasal:

More refined in its presentation via the Spanish design, we are able to not only offer a *For Life* warranty on the flat round plates, but also promote that the product will not scratch prematurely nor incur metal marking for the first 3 years of your purchase.

Claims: Any claim pieces must be shipped back to Tableware Solutions (pre-paid) to the Attention of Warranty Claims for inspection. Pertinent information regarding the claim must be supplied. Claims are valid when made by the original customer at the location stated in the original registration form. Tableware Solutions will ship qualifying replacement item(s) at no charge and damaged pieces will be discarded.

*Normal food service use is limited to: refrigeration, serving, washing and storage. The *For Life* warranty covers use in an oven or under a grill, but excludes pizza ovens and stove tops due to thermal shock possibilities.

The *For Life* warranty does NOT include: Damage (cracks/chips/breakage) to:

1. The handles, lugs or knobs on cups, mugs, jugs, tea/coffee pots and other hollowware items.
2. The verges of hollowware pieces

Product to be shipped Prepaid to:

Tableware Solutions Warranty Claim Department
4524 Eastgate Parkway
Mississauga, ON L4W 3W6



For Life Warranty Registration Form

Fax your completed form to [905-629-1905](tel:905-629-1905) or email it to info@tablewaresolutions.com

See page 2 for terms and conditions.

Date: _____

Account Name : _____

Title : _____ Contact Name : _____

Address : _____

City : _____ Province : _____ Postal Code : _____

Telephone : (_____) _____ Fax Number : (_____) _____

Email Address : _____

Date of Purchase : _____

Product(s) : _____

} or attach Invoice

Name of Distributor : _____

Contact : _____ Title : _____

Address : _____

City : _____ Province : _____ Postal Code : _____

Telephone : (_____) _____ Fax Number : (_____) _____

Email Address : _____

Email Address : _____

Distributor Invoice Number : _____

By submitting this registration form you agree to receive news and offers from Tableware Solutions by mail or email.

I do not wish to be contacted.